

Sr. No.	Monthly summary about UCC complaints received and action taken thereon	Number of Complaints (RTM + UTM)
	(Month of June 2026)	
1	Total UCC Complaints received from Jio subscribers (RJIL as Terminating Operator)	1,50,208
2	Action taken on Sr. No. 1 above:	
(a)	Rejected for inappropriate/missing details or other reasons	14,256
(b)	Complaints transferred to respective Originating Operators (including RJIL) for further necessary action	1,35,952
3	Complaints received from all TSPs (including RJIL) for UCC from senders using RJIL resources (RJIL as Originating Operator)	64,912
4	Action taken on complaints at Sr. No. 3 above:	
(a)	Complaints found valid	44,035
(b)	Unique Senders in the above valid complaints	22,432
(c)	No. of complaints on which action has been taken viz. Notice Issued or Usage Blocked or Usage Blocked and Sender Blacklisted (Depending on type of violation)	44,035